Travel insurance and cancellation cover for one trip

Insurance Product Information Document



Company: Europäische Reiseversicherung AG, Vienna Product: School Children and Student-Cover

PLEASE NOTE: This document contains only the most important information relating to your insurance contract. The insurance policy, the Fact Sheet as well as the EUROPÄISCHE travel insurance conditions ERV-RVB 2011 in the version School Children and Student-(Group)-Cover provide for the complete pre-contractual and contractual information.

What is this type of insurance?

School Children and Student-Cover is a travel and trip cancellation insurance for one trip for school children, youngsters and students up to 28 years of age.



What is insured?

Trip cancellation and trip interruption insurance

- ✓ If a trip has not been commenced or the trip is interrupted.
- The following are insured events:
- ✓ unexpected serious illness
- ✓ serious physical injury caused by an accident
- 🗸 death
- v pregnancy and pregnancy complications
- serious damage to the property at the place of residence as a result of an act of God, fire, burst water pipes or criminal acts
- ✓ failure to pass the school-leaving certificate examination or a similar final examination for a course of school education lasting at least 3 years
- non advancement of a pupil to the next school grade in case of class trips
- ✓ If a trip has not been commenced, we pay the cancellation costs due under the respective contract up to the amount of the insured journey costs.
- If a trip has been cancelled, we pay the unused travel services up to the amount of the insured journey costs as well as the additional return journey costs.

Travel luggage insurance

- Cover is provided for any damage to or loss of luggage.
- ✓ We refund the current value in the amount of up to €2,000.
- ✓ If your luggage is delayed at the destination, we refund any urgent replacement expenses in the amount of up to € 200.

Search and rescue

✓ In the event of an accident, distress at sea or in mountains, we refund the search and rescue costs up to € 10,000.

Travel medical insurance

- The insurance covers any acute illness or accident during a journey abroad.
- ✓ We refund the costs for outpatient and inpatient treatment abroad up to € 300,000.
- We will organise your return transport and cover all costs in this connection to the extent this is medically reasonable and justifiable.

Travel personal liability

✓ The insurance covers the payment of justified claims for damages or the costs of defence against unjustified claims for damages in connection with any damages caused by the insured person as a private person as a lump sum of up to € 750,000.



What is not insured?

- A deliberate or gross negligent acts by the insured person
 > journeys which have been undertaken in spite of travel warnings
- X strike or official orders

General

considerable impairment due to alcohol, addictive drugs or medicaments

Trip cancellation and trip interruption insurance

- × if the reason for the trip cancellation or interruption already existed or was foreseeable
- existing illness which has been treated on an outpatient basis in the last six months or on an inpatient basis in the last nine months before the policy is taken out (in the event of trip cancellation) or before the trip is started (in the event of trip interruption)

Travel luggage insurance

- × events which are caused by own-fault
- imes any damage occurring during the use of the luggage
- × objects serving the pursuit of a profession

Travel medical insurance

- × the foreseeable deterioration or the planned treatment of an existing illness
- existing illness which has been treated on an outpatient basis in the last six months or on an inpatient basis in the last nine months before the trip is started
- X treatments that are the exclusive or partial reason for the trip
- X increased risk of accident as a result of physical work
- × expeditions, extreme sports, professional sports, motor sports as well as the participation in national and international sports competitions

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Are there any restrictions on cover?

Travel luggage insurance

- for jewellery, watches, furs, technical devices
- for items left on top or inside of unattended vehicles
- regarding camping and caravanning

Travel medical insurance

- if the social health insurance fails to pay benefits: 20% excess applies to treatments costs as well as costs of transport to the hospital and transfer costs
- ! maximum cover of up to € 10,000 if an existing illness is unexpectedly becoming medically acute
- I in the case of unexpected commencement of war, civil war, war-like conditions or internal unrest, cover applies until immediate departure, however, no longer than 14 days
- Diving only with valid authorisation and to a depth of not more than 40m, mountaineering up to 5,000m sea level
- use of air vehicles only as passenger on a power-driven aircraft, which are authorised to carry out passenger transportation services



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Where am I covered?

Depending on your selection of the relevant tariff you are covered "worldwide" or in "Europe". The tariff "Europe" covers Europe in the geographical sense, all Mediterranean states and islands, Jordan, Madeira, the Azores and

the Camry Island.

Medical benefits cover only applies abroad.

The country in which you have your place of residence or social insurance is regarded as your home country...



What are my obligations?

- The insurer must be immediately notified of any insured event and losses must be kept at a minimum.
- You are obliged to contribute to the determination of the facts. In particular, you must provide information as well as the original documents.
- Cancellation cover: Upon the occurrence of an insured event you must immediately cancel the trip, however, at the latest, in the moment such insured event increases the cancellation costs.
- If an event is covered by travel medical insurance, you must contact the insurer's 24-hour emergency number immediately prior to any treatment on an inpatient basis or any transport home.



When and how do I pay?

The premium is a one-off premium and must be paid when the policy is taken out and in accordance with the agreed method of payment.



When does the cover start and end?

The insurance applies to a journey up to the selected duration of the trip. Insurance cover is subject to payment of the premium.

Trip cancellation insurance: Insurance cover is provided from the taking out of the insurance. If the policy is taken out after the booking date, only such events are insured that occur after the 10th day after the insurance has been taken out (with the exception of accidents, death or acts of God). Insurance cover terminates upon commencement of your insured journey.

In relation to **any further insurance benefits**, insurance cover is provided upon the commencement of the journey and ends upon returning to such place or the prior expiry of the insurance.



How do I cancel the contract?

The insurance contract terminates automatically at the end of the trip or if the maximum duration of an insured trip is exceeded.

This insurance product information document is based on the Commission Implementing Regulation (EU) 2017/1469 of 11 August 2017 implementing Directive (EU) 2016/97 of the European parliament and Council of 20 January 2016 on insurance distribution.

Europäische Reiseversicherung AG, Registered office in Vienna, Kratochwjlestraße 4, A-1220 Vienna.

Phone: +43/1/317 25 00, E-Mail: info@europaeische.at, www.europaeische.at

Commercial reg. HG Wien FN 55418y, UID-Nr. ATU 15362408

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