

## What is insured?

Trip cancellation		
1. Cancellation costs if trip not started (incl. booking charges)	up to the selected travel prices	
<p><b>!</b> If the policy is taken out later than 3 days after the booking date, only such events are insured that occur after the 10th day after the policy has been taken out (except in cases of accident, death or act of God).</p>		
Trip interruption		
2. Reimbursement of booked and unused travel services	up to the selected travel prices	
3. Additional return journey costs	up to 100 %	
Trip delay		
	Single	Family
4. Missed transport means and transfer cover: Additional costs for accommodation and meals	up to € 1,000 incl. subsequent travel costs	up to € 2,000
5. Delayed arrival at home station: Additional costs for taxi journey or accommodation and meals	up to € 350	up to € 700
Travel luggage		
	Single	Family
6. Reimbursement in the event of damage to or loss of luggage incl. sports equipment (e.g. during transport or in the event of theft)	up to € 3,500 New value cover	up to € 7,000
7. Reimbursement of cash after theft	up to € 150	
8. Replacement purchases in the event of delayed luggage at destination or reimbursement of hire charges (e.g. for sports equipment): for luggage delayed for up to 72 hours for luggage delayed for over 72 hours	up to € 350 up to € 750	up to € 700 up to € 1,500
9. Assistance and reimbursement of costs for procuring new documents	up to € 350	up to € 700
10. Assistance and cash advance in the event of theft of payment means	up to € 750	up to € 1,500
Search and rescue		
11. Search and rescue costs in the event of accident and distress at sea or in mountains	up to € 80,000	
Medical services abroad and transport home		
12. Transport to hospital/transfer transport	up to 100 %	
13. Outpatient treatment	up to 100 %	
14. Inpatient treatment	up to € 1,000,000	
15. Transport home if medically necessary (incl. ambulance jet)	up to 100 %	
16. Transport home after 3 days hospital stay, even if not medically necessary (excl. ambulance jet)	up to 100 %	
17. Subsequent travel in case of trip interruption	up to 100 %	
18. Delayed return journey including additional overnight stays	Travel costs up to 100 % Accommodation up to € 1,500	
19. Visit to sick person spending 5 days or more in hospital		
20. Transport of medicines	up to 100 %	
21. Return of children by an escort	up to € 4,000	
22. Funeral transport costs in the event of death or burial on site	up to 100 %	
<b>Maximum payment in respect of 12. to 22. in the event of an existing illness unexpectedly becoming acute</b>	up to € 500,000	
Travel personal liability		
23. Damage to property and personal injury lump sum of which damage to rented property (incl. inventory)	up to € 500,000 up to € 25,000	
Assistance in the event of arrest or threatened arrest abroad		
24. Assistance in procuring a lawyer/interpreter	yes	
25. Advance for lawyer	up to € 3,000	
26. Advance for bail in criminal proceedings	up to € 13,000	
<b>24 hour emergency service and immediate assistance</b>	yes	

Only trips by bus, train, car or motorcycle (incl. ferries) with a duration of up to 31 days are insured. Not for trips by plane or cruise.

## Which contractual basis applies?

The insurance product is subject to the EUROPÄISCHE travel insurance conditions ERV-RVB 2023. Austrian law applies.

## What has to be done if claim occurs?

In the event of an **emergency**, please contact us as soon as possible on the

**24-hour  
emergency number  
+43 1 50 444 00**

Please notify **other insured events** as soon as possible by

- **Online Claim Report** at <https://www.europaeische.at/en/service/start-your-claim>  
After entering your data, you will immediately receive your claim number with information on how to proceed. Furthermore, you can also upload the required documents immediately.
- **E-Mail** to [schaden@europaeische.at](mailto:schaden@europaeische.at)
- **Post** to Europäische Reiseversicherung AG, Claims-Management Kratochwjlestraße 4, A-1220 Vienna

If you have any **questions**, our Claims-Management is also available by telephone: Tel: +43 1 317 25 00.

## Who is insured?

Insured persons are the persons specifically named in the proof of insurance.

### Single:

one person

### Family:

up to 7 persons travelling together, including no more than 2 adults (21st birthday before the day of travel).

These people do not have to be related to each other or have a common place of residence.

The insured sums stated limit the insurer's liability for all insured events before and during a trip.

For the family tariff, the sum insured stated applies jointly to all insured persons.

## Premiums

Travel price up to	Europe	
	Single	Family
€ 150	€ 15	€ 34
€ 200	€ 21	
€ 300	€ 26	€ 43
€ 400	€ 35	€ 51
€ 500	€ 39	€ 61
€ 600	€ 44	€ 69
€ 800	€ 49	€ 77
€ 1,000	€ 58	€ 86
€ 1,200	€ 70	€ 96
€ 1,400	€ 81	€ 104
€ 1,600	€ 93	€ 113
€ 1,800	€ 106	€ 123
€ 2,000	€ 119	€ 130
€ 2,200	€ 130	€ 141
€ 2,600	€ 154	€ 163
€ 3,000	€ 177	€ 187
€ 3,500	€ 198	€ 213
€ 4,000	€ 233	€ 240
€ 5,000	€ 300	€ 310
€ 6,000	€ 370	€ 381
€ 7,000	€ 440	€ 452
€ 8,000	€ 510	€ 523
€ 9,000	€ 580	€ 594
€ 10,000	€ 650	€ 665

## Where am I covered?

The insurance cover applies within geographical Europe, all the Mediterranean states and islands, Jordan, Madeira, the Azores and the Canary Islands, with the exception of Belarus, Russia, Syria and Crimea.

Medical benefits cover as well as assistance in the event of arrest or threatened arrest do not apply in the home country. The country in which the insured person has its main place of residence is deemed to be domestic (home country).

## Who is the insurer?

### Europäische Reiseversicherung AG,

Registered office in Vienna. Kratochwjlestraße 4, A-1220 Vienna  
Tel.: +43 1 317 25 00, E-Mail: info@europaeische.at,  
europaeische.at, Commercial register HG Wien FN 55418y.

Our information sheet on data is available at [europaeische.at/en/legal/privacy](http://europaeische.at/en/legal/privacy) or can be requested from our customer service.

Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Otto-Wagner-Platz 5, A-1090 Vienna.

The Europäische Reiseversicherung AG belongs to the Group of Assicurazioni Generali S.p.A., Trieste, which is registered in the register of insurance groups of IVASS under no. 026.

Mag. Wolfgang Lackner

Mag. (FH) Andreas Sturmlechner